Assessment of Return on Investment for the City of Greensboro's Downtown Development Efforts

 Local Government Practicum Project -(Georgia Municipal Association)

May 8, 2024

Won Hyung Ko and Kang Youl Lee

Department of Public Administration and Policy
School of Public and International Affairs
University of Georgia

Executive Summary

This comprehensive report evaluates the impact of downtown development efforts in Greensboro, Georgia, focusing on the return on investment (ROI) from economic, social, and cultural perspectives. Undertaken by the Downtown Development Authority (DDA), these initiatives aim to revitalize Greensboro's downtown area, enhancing its appeal as a vibrant urban center and fostering sustainable growth.

Key Findings

- **Demographic and Economic Trends:** Greensboro has experienced stable population growth, and economic indicators reflect the city's resilience amidst external economic shocks. The unemployment rate, although fluctuating, remains a focal point for ongoing development efforts to stimulate job creation, especially within the retail, educational, and healthcare sectors.
- Investment in Downtown Development: Analysis of expenditure budgets and investment trends underscores a consistent increase in total expenditure with a notable allocation towards urban redevelopment and housing. The report elaborates on the adjusted fair market value (AFMV) analysis, indicating a positive trajectory in property valuations across selected downtown streets, thereby enhancing the city's tax base.
- Community Engagement and Social Impact: The DDA's role in organizing promotional events and fostering community participation has been pivotal. Despite the challenges posed by the COVID-19 pandemic, there's an observable resurgence in community engagement activities, suggesting a potential uptick in downtown economic activity.
- Educational Advancements: Greensboro shows a progressive improvement in educational attainment levels among its residents, setting a foundation for future economic improvement and positioning the city as an attractive destination for young professionals and families.

Strategic Recommendations

- Enhance Workforce for Downtown Development: Increasing the workforce dedicated to downtown development is crucial for executing complex tasks efficiently, from data management to project execution and evaluation.
- Foster Stronger Collaboration with City Leadership: Building a strong rapport with the
 incoming City Manager is essential for ensuring the support and cooperation required for
 successful downtown development projects.
- Focus on Historic Preservation and Cultural Enrichment: Prioritizing the preservation of
 historical landmarks and expanding cultural programs will enrich Greensboro's urban fabric,
 attracting tourists and residents alike.
- Promote Tourism and Strengthen Public-Private Partnerships: Leveraging Greensboro's
 location and historical assets to boost tourism, coupled with nurturing partnerships with private
 entities, will be key to the city's economic prosperity.
- Empower Community Engagement: Encouraging active community participation in downtown development initiatives will ensure that these efforts align with the residents' needs and aspirations, fostering a vibrant urban ecosystem.

Summary

Greensboro's downtown development initiatives, led by the DDA, have made significant strides in enhancing the city's urban appeal and economic vitality. While challenges remain, particularly in the realms of leadership and workforce capacity, the opportunities for growth and improvement are substantial. With strategic investments in infrastructure, community engagement, and historic preservation, along with a focus on fostering educational and economic advancement, Greensboro is well on its path toward realizing its vision of a vibrant, inclusive,

and prosperous urban center.

This executive summary encapsulates the findings and recommendations from the detailed analysis conducted in the following report sections, offering stakeholders a strategic overview of Greensboro's downtown development efforts and their multifaceted impacts.